



Remote KIOSK Management & Support



There are multiple standalone KIOSKS in various locations. How do you diagnose a KIOSK when the OS fails? Or if there is a Blue Screen?

**The Answer:
Be Software
Independent
w/ a KVM!**



IP Access Device + Integrated 1-Port PDU
KN1000

A KVM can:

- ✓ Access the BIOS level
- ✓ Reload/Repair the OS
- ✓ Upgrade BIOS
- ✓ Reboot the PC Remotely

Perfect for:

- ✓ Retail Outlets
- ✓ Factory Automation
- ✓ Airport Check-ins
- ✓ ATMs

For more information contact ATEN:

Here's how it works:



KIOSK



Components

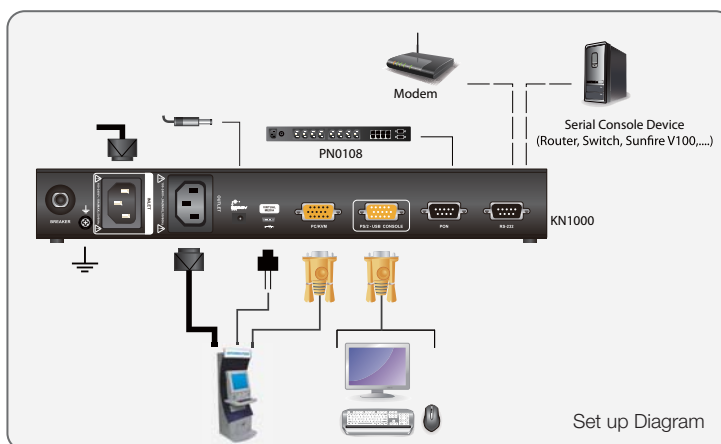


IP Access Device + Integrated 1-Port PDU
KN1000



Remote

100% access to PC/KIOSK
from a remote location



FEATURES:

- ✓ Remotely access any indoor standalone PC/KIOSK over the net
- ✓ Cyber attack resistance due to unique non Windows, Sun, Linux, and Mac OS
- ✓ Multi-platform support for Windows, Sun, Linux, or Mac
- ✓ Avoid on-site service with 100% BIOS level access
- ✓ Virtual Media support - Remote data transfer from the CD-Rom, USB disk, Hard drives to the control PC
- ✓ 100% access to the PC/KIOSK when frozen or with a blue screen
- ✓ Supports remote reboot and schedule power on/off

RETURN ON INVESTMENT:

- ✓ **Save on Manpower** – Avoid on-site servicing with 100% remote access to hundreds or thousands of PC/KIOSKs
- ✓ **Energy Efficient** – Schedule power on/off for PC/KIOSKs according to peak usage times
- ✓ **Extend PC/KIOSK life** – Powering down a PC/KIOSK 8 hours a day can extend its life by 30%
- ✓ **Reducing Downtime** – 100% remote access enables technicians to troubleshoot problems in real time
- ✓ **Profitable Solution** – A small company can service a large contract without hiring hundreds of on-site service technicians
- ✓ **Customer Satisfaction** – Regular maintenance and monitoring of PC/KIOSKs enables an optimal customer experience while maximizing revenue potential

ADD

ATEN's Control Center Management Software (CC2000)

A technician can manage thousands of PC/KIOSKs over the Internet



CC2000